

**Create Learning Trust**  
**General Data Protection Regulation**  
**(Data Protection Policy)**  
*March 2022*



### **Introduction**

**Create Learning Trust and the schools within the Trust** will comply with the demands of the General Data Protection Regulation (GDPR) to be known as the Data Protection Act 2018. Members of staff will gain familiarisation with the requirements of the GDPR either in a staff briefing or as part of their induction. This policy follows guidance issued by the Information Commissioner's Office (ICO) and the Department for Education (DfE). The school (Headteacher) is a Data Controller as data is processed that is the personal information of pupils, families, staff, visitors and other school users. The School is a Data Processor as it processes data on behalf of other public bodies such as the DfE.

### Definitions

#### *Data processing*

The acquisition, storage, processing and transmission of data.

#### *Data subject*

Any identified or identifiable person whose data is collected, held and processed.

#### *Consent*

Must be freely given, specific and an unambiguous indication of the subject's wishes. It must be recorded and available to an audit. A person must be 13 years old in order to record their consent.

#### *Cross-border processing*

The GDPR covers all EU states and will remain part of UK law. Data cannot be stored beyond the EU and UK borders (the exact borders are those of the European Economic Area).

#### *Sensitive data*

The GDPR/ICO requires that particular care is taken with the following data:

- Data regarding children
- Political beliefs
- Genetic data
- Biometric data
- Health (physical, mental, genetic)
- Ethnicity
- Religion
- Sexuality
- Performance management and trade union membership.

#### *Filing system*

Any structured set of personal data, however stored in any format (physical or digital) that can be processed.

#### *Personal data breach*

A breach of data security leading to the accidental or unlawful destruction, loss, theft, alteration, unauthorised disclosure, destruction, sale or access to any processed data. If a breach is likely to result in a high risk to the rights and freedoms of individuals, data subjects affected by a data breach must be informed of the breach without undue delay. If deemed reportable by the Data

Protection Officer, and after carrying out a risk assessment, a data breach must be reported to the ICO within 72 hours of the Trust becoming aware of it.

### *Anonymisation*

The act of making data anonymous. This can be defined as information which does not relate to an identified or identifiable natural person or to personal data rendered anonymous in such a manner that the data subject is not or no longer identifiable. Anonymised data is not covered under the GDPR.

### *Pseudonymisation*

Pseudonymisation is defined within the GDPR as “the processing of personal data in such a way that the data can no longer be attributed to a specific data subject without the use of additional information, as long as such additional information is kept separately and subject to technical and organizational measures to ensure non-attribution to an identified or identifiable individual”. Pseudonymised data can fall within the scope of the GDPR, and therefore must be sufficiently protected. There must be security between pseudonymised data and any data that could re-identify a person.

### *Password protection*

The act of ‘locking’ a device or document. The information remains readable beyond the password.

### *Encryption*

The act of encoding all the information beyond a password or code.

### *Legal basis*

The school decides, and registers with the ICO, upon which legal basis it processes data. As a public body with set duties the school uses the following bases for processing and controlling data

#### Legal basis: **Public Task**

- Admissions
- Attendance
- Assessment
- Pupil and staff welfare
- Safe recruitment
- Staff training
- Performance Management

#### Legal basis: **Consent**

- Various uses of photographs and moving images
- Trade union membership
- Staff ethnicity, religion and health data (Note the Staff Privacy Statement)
- The use of data to promote the social life of the school community

#### Legal basis: **Contract**

- When processing is required to carry out the performance of a contract

### *Personal data*

Anything that might lead to the identification of a person: name, number, characteristics, photograph, correspondence.

### *Data portability, data subject access request*

Data subjects (or a child’s parents) may request access to a copy of all their data. The school has established an efficient means of accomplishing this task which may not carry a charge and will

be completed within 15 working days. Data subjects may request that data is brought up-to-date or made more accurate.<sup>1</sup>

### Principles

- Personal data must be processed lawfully, fairly and transparently
- Personal data can only be collected for specific, explicit and legitimate purposes
- Personal data must be adequate, relevant and limited to what is necessary for processing
- Personal data must be accurate and kept up-to-date
- Personal data may identify the data subject only as long as is necessary for processing
- Personal data must be processed in a manner that ensures its security
- Any breaches in data security must be reported to the ICO within 72 hours
- The school must report any breaches caused by third parties who have access to school users' data within 72 hours.
- The school must inform any data subject (person identified in data) where a data breach may have led to the unauthorised access to their personal information<sup>2</sup>

### **Roles and Responsibilities**

The school's Privacy Statements set out in detail how the school will maintain the security of school users' data. The Acceptable Use Policies set out the duties of the staff and other school users in supporting data security.

Within school the security of data is coordinated by **the Headteacher**. In each school in the Trust, there is a Local Academy Board member with special responsibility for data security. The CEO has overall responsibility for data security for the Trust.

Each school has appointed a **Data Protection Officer** who has responsibility for overseeing the implementation of this policy and all GDPR related documents. The DPO is an independent third party which aids the Trust in its compliance with the UK GDPR and Data Protection Act.

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The DPO will liaise between the school and the ICO and must be informed immediately of any actual or potential personal data security breach. The DPO will support the school in its communication with school's users (pupils, families, parents, governors, contractors and visitors) about the school's GDPR procedures. This will include the drafting of privacy statements, acceptable use policies and guidance on data subjects' rights and breaches. Data subject requests should be made in writing to the Headteacher who will obtain guidance on their response from the DPO. The Headteacher with the help of the DPO might have to respond to any or all of the following:

- Why the data is processed
- On which basis
- Who has seen it
- How long it will be stored for

- Where the data was sourced
- Whether decisions have been based on the data

Children below the age of 13 do not have the right to make a subject access request, so requests must be made by parents/legal guardians. The school may take into account the views of a pupil. The DPO's duties are set out in greater detail in the service level agreement and contract held between the school and Impero Software. Staff should contact the DPO should they believe that this policy and/or the privacy statements and/or the acceptable use policies are not being followed.

### **Data Audit**

The school will carry out a data audit with support from Impero Software and their technical support company. Within the audit the school will record all third parties' compliance with the GDPR if those third parties process data for any school users. Such confirmation will, from now on, be an essential part of any contract with third parties when the processing of school users' data is involved. The school will not share data, or have any data processed, by any third parties who do not confirm their compliance with GDPR requirements. Preferably companies that process school users' data will have certification to ISO27001. The audit will also check the security of physical and digital records and devices.

### **Processing Records**

To meet the ICO's recommendation that 'scrupulous records' are developed the school will record its processing of data and the results of its data audit. It will record the ongoing security measures for physical and digital filing systems. Confirmation of compliance by third parties accessing any school user data will be recorded. In broad terms the school will record which data has been processed (including deletions when data should no longer be stored) on which legal basis. Consent replies are recorded within the system.

### **Sharing Data**

Personal data may only be shared with third parties to:

- Protect the vital interests of a child
- Protect the vital interests of a member of staff
- To prevent or support the detection of fraud or other legal proceedings
- When required to do so by HMRC

### **CCTV**

CCTV is used to support the safety and security of school users. We adhere to the ICO's code of practice\* for its use. Although consent is not required for its use, prominent notices inform school users that CCTV is used within the school site.

*\*In the picture: A data protection code of practice for surveillance cameras and personal information*

### **Photographs and moving images**

Consent is requested from parents and staff for the use of images. Letters requesting consent outline the choices that pupils and staff may make for the use of their images.

The school may seek consent to use photographs for the following purposes:

- To support school user welfare (identity and security)
- To celebrate achievement within the classroom
- To celebrate achievement within the school
- To celebrate achievement in the printed press
- To celebrate achievement online

## **The school's specific data security measures - data protection by design**

- A. All IT systems - mobile devices, laptops, tablets, mobile phones and any device capable of processing data, will be password protected.
- B. All IT systems will be kept securely; the server and hard disks will be in a locked cabinet and the server room locked when the school is closed and at other times of reduced security; desktop computers and portable devices will be sited/stored in secure places.
- C. Staff are expected to ensure the safety of their allocated school devices: devices may not be left unattended in cars at any time and they must be kept out of sight if taken home.
- D. All passwords must be 'strong;' (at least 8 characters with a mixture of upper and lower case letters, numbers and symbols), the school will require regular changing of passwords.
- E. No passwords will be written down or shared; advice is available on the safe storage of passwords.
- F. The school will devise granulated levels of access as appropriate to staff responsibilities for access to personal data.
- G. Devices that are used to process sensitive data and/or are vulnerable to theft will be secured with encryption.
- H. All emails containing personal data will use school systems and be encrypted with school email accounts and domains being used.
- I. All deleted data will be deleted in a secure manner: physical data will be shredded and digital data will fully deleted with trash / junk emptied regularly. Hard disks no longer required will have the data on them deleted.
- J. Only data that is necessary for the effective performance of the school will be processed.
- K. Data protection will be integrated into all appropriate policies and procedures (e.g. staff induction).
- L. Staff will be updated with any significant interpretations or developments of the GDPR.
- M. The school will have data impact assessments in place to protect vulnerable data subjects and sensitive data.
- N. Data contained within an email, or attached to an email, will be transferred to a secure folder and the email deleted.
- O. Physical data will be kept securely, having regard to the sensitivity of the data and the vulnerability of the data subject e.g. medical data will be accessible to those who need to support a school user's needs, but not to others (paper copies stored in a locked cupboard)
- P. All school users will handle personal data with care: it will not be left unattended (unattended computers must be locked), school users will not allow others to oversee personal data (screens must be positioned with care); papers must not be left where others can see them.
- Q. All computers that might be used to process data will be set to lock (a screensaver will activate) after **1 minutes** of inactivity.
- R. The Head Teacher and/or the DPO will approve who and how personal data is stored on mobile devices.
- S. All digital data that is stored will be backed up on at least password protected devices.
- T. Personally owned devices will not be used for the storage of school personal data.

## **Data breaches**

All staff must report to a member of the SLT or the DPO any suspected data breaches (the loss, theft, unauthorised access to data etc.) immediately. It will be for the SLT/DPO to decide whether to the suspected data breach warrants reporting to the ICO. N.B. a data breach would include the accidental sharing of personal data via a wrongly addressed email.

## **Training**

All staff will receive basic training in the requirements of the GDPR and Data Protection Act. The training will be recorded in the data audit and/or the data processing records. LAB members will also receive a briefing. Data protection will form a part of pupils' e-safety education. The school will keep staff and governors up to date with guidance, changes and interpretations to data protection laws.

## **Data Protection Impact Assessment**

For the school's most sensitive data processing activities the school will have completed a Data Protection Impact Assessment (DPIA) to ensure that the risk to individuals of a data breach and damage to the school's reputation is minimised. Staff involved in processing the school's most sensitive data will have to record their reading and understanding of the relevant DPIA.

## **Monitoring**

The DPO will lead the formal monitoring of the school's compliance with the GDPR. Every member of staff and governor shares a responsibility to monitor compliance and to report any suspected failures to comply.

## Footnotes

1. Data subjects' rights include
  - The right to be informed
  - The right of access
  - The right to object
  - The right to be forgotten (this might prove impossible in the school context)
  - The right of rectification (any inaccurate data must be corrected)
  
2. In deciding whether to pass on a suspected data breach to the ICO the DPO will consider whether the data breach might affect a person's
  - Reputation
  - Confidentiality
  - Financial wellbeing
  - A loss of control over their data
  - Make them vulnerable to discrimination
  - Their rights and freedoms

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